

Biography Tracey Williams, Associate Director Improvement

Career Overview

Tracey is a nurse by background and has worked in health care since 1993 in primary and secondary care. Tracey is passionate about quality improvement and has spent the last 15 years focussed on quality in clinical effectiveness and governance and redesign of services. Tracey has previously worked in NHS England as a commissioner for health services before relocating to Scotland where she has worked in national posts as programme manager of the Diagnostic Collaborative and 18 weeks RTT programme. Tracey currently works for NHS Tayside as Associate Director of Improvement which is a role working across improvement, leadership and development. Tracey is a qualified Improvement Advisor with IHI and qualified lean practitioner and is currently undertaking an MSC in leadership and innovation at Dundee University. Tracey was instrumental in the implementation of NHS Tayside's Improvement Academy with a strong focus on building capability and capacity for quality improvement. Tracey has also co led with Dundee University the development of an MSc in Quality Improvement.

Contact details

Level 6 Improvement Academy, Ninewells Hospital, Dundee, DD19SY

t. 01382 632392

e. tracey.williams1@nhs.net