

Carolyn Aitken, Improvement Support Officer (Education)

Over the past 16 years I have worked in a number of roles within NHS Tayside including, Dermatology, Speech & Language Therapy, eHealth and Child Health. My role with eHealth included implementing and training many of the Clinical and Business systems used across NHST. The largest project I worked on was the roll-out of TrakCare where I lead on the outpatient training. I also earned my Microsoft Excel Expert 2013 Badge whilst working in eHealth.

In my recent secondment with Child Health I worked on the Vaccine Transformation Programme assisting with the development and implementation of a project to transform how children receive their immunisations across Tayside.

Improvement work has always been my main area of interest and I recently joined the Education team based in the Improvement Academy, working as an Improvement Support Officer. I am looking forward to developing my skills and expand networking across NHST.

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