

Ashley Bertie, Improvement Academy Intern & Data Co-ordinator

### **Career Overview**

I have been involved over the past 25 years in the NHS improving processes and services in different departments including GP practice, Medicine, Orthopaedics and Mental Health that benefit patients and/or staff. The continuous involvement and interest I have has steered me on to a quality improvement learning path through Dundee College, University of Dundee, School for Change and NHS Tayside resources, using pieces work for improvement or change in the areas above as part of my learning. This has now placed me in a training position with the Improvement Team assisting transformation programmes across Tayside whilst continuously learning.

### **Contact Details**

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