

Bio Tracey Mackay, Improvement Advisor



Career Overview

I qualified as a nurse in 1988 in Glasgow and completed my Midwifery in 1991. I then specialised in Neonatal Nursing for the next 14 years before moving into Public Health Nursing and working as a Health Visitor and laterally as the Smoking Cessation Coordinator for Tayside. When the opportunity arose for me to combine my interest in education and Quality Improvement I applied for a post in the Improvement Team and started in January 2017.

Quality Improvement has been embedded within my practice throughout my nursing career and I have been involved in several improvement projects. I have developed training and delivered it throughout Tayside for all disciplines including the third sector. I am passionate that quality Improvement should be part of everyone's everyday role and this has been the driver for the recent training I developed on the Habits of an improver by Lucas & Nacer (2015) which promote embedding this approach at the earliest opportunity. I am looking forward to meeting as many staff as possible from across NHS Tayside and sharing with them this thought provoking model for them to take back and implement in their work.

Contact details

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